

Attachment "N"

Dear Ms. Chang,

We look forward to working with you and to understanding your goals for the Department.

Bel Air-Beverly Crest Neighborhood Council represents the area between Mulholland Drive and Sunset Boulevard and between Laurel Canyon Boulevard and the 405 freeway. We are an active and vocal community and a positive force for sensible land use and environmental protections and preservation. We are also a large Neighborhood Council, with 36 members.

Our members had previously gotten much useful information through the babcnc@empowerla.org email address. Now that this email has been disabled, we do not get that information and in some cases may not even be aware of what we are not receiving.

Disabling this address seems to be an extreme response to the normal 21st century problem of unwanted and scamming emails. Other entities successfully filter emails; they don't simply disable the ability to communicate.

The lack of availability of a solution to this problem stems from the fact that Neighborhood Councils are burdened with the responsibility for their own IT solutions. Neighborhood Councils are burdened by numerous restrictions because they are part of the City family but don't seem to benefit from being part of that family in ways that seem obvious and beneficial. City-administered email addresses and office tools would be a great start. We spend a significant part of our budget paying for Google Workspace at rates that undoubtedly are greater than what the City pays.

Likewise, our websites should be hosted by the City and should be part of the City site.

We implore you to solve this very significant communication problem in the best and most meaningful way possible.